13 September 2023

Dear %custfullname%

Happy Spring!

**Hamilton Motorhome & Caravan Show**

We are going to be exhibiting at the Hamilton Motorhome & Caravan Show being held at Mystery Creek from 22 to 24 September. We have the same stand as usual inside the main hall with a selection of late model low mileage Dethleffs motorhomes on display.

As usual, the motorhomes on display are all ready for new owners to drive away from the show. On display will be A-Class and Low Profile motorhomes with both rear single beds and rear island bed configurations. We are also delighted to be displaying our 7m “Distinction Range” motorhomes which is where “value meets excellence”. Come and have a look and please tell your friends all about us. It will be good to catch up you at the show.

**Truma Combi heaters**

The Truma Combi heater is the most common heater in European manufactured motorhomes. When they detect a fault, they will provide an error code. On the older Classic models this is by way of a flashing light.

On the newer models there will be a control panel (CP Panel) that provides a number as the error code. If you see an error code on the display or a black triangle on the bottom of the display the heater is telling you three is a problem and what the problem is. Please write down the error before you ring, it makes diagnosing and fixing the error a whole lot quicker if we have this information at the start.

The older models will need you to gain access to the heater, remove the cover panel from the main pcb and then record the flashes of the red led. It provides a morse code of long and short flashes that we can use to identify the error. Pre 2018 heaters it is an 8-character code, post 2018 it is a 10-character code.

**Accessories**

We are able to supply and fit a wide range of accessories for your motorhome or Caravan. A list of the most common accessories that we install follows. If you are interested in having any of these installed, please contact the Service Team at service@uccmotorhomes.co.nz or ph 03 349 7747 ext 2.

* Solar upgrades
* Awnings
* Bike Racks – Fixed, Manual Lift, Electric Lift options
* Lithium battery upgrades
* Diesel Heater installation
* Automatic Satellite Dish
* Semi Air Suspension
* Roof vent replacement
* Water pump upgrades
* Cab entry steps (Running boards)

**Gas Certificates**

Many motorhomes will have a self-adhesive label from Ashby Gas Fitting who will have carried out the initial LPG compliance work on your motorhome or Caravan. Ashby Gas Fitting comply the majority of imported motorhomes and caravans and are based in Auckland. These labels state that they are valid for 4 years from date of issue. This is not correct even though we highly recommend the LPG system be checked at least every two years, preferably every year.

A Gas Safety Certificate and Code of Compliance is valid for the life of the LPG installation UNLESS some work or maintenance is carried out on the installation or part of it at which time a new Gas Safety Certificate and Code of Compliance must be issued. All Motorhome and Caravan LPG installations are considered High Risk Work and there is no work that is not subject to this requirement.

One of the tasks we do when we carry out the Annual Water Ingress check is to inspect the LPG installation, carry out a gas leakage test, check and adjust, if necessary, the LPG supply pressure and, check the appliances for safe operation.

**Diesel Particulate Filters (DPF)**

All modern diesel engines have DPF in the exhaust system. It is designed to collect the soot particles in the engines exhaust, so they don’t get blown into the atmosphere. Soot particles can be responsible for respiratory problems in people and animals, so it is a good thing to eliminate them. When the engine management system detects the filter is getting full it regenerates by heating the filter to approx. 600⁰C to burn off the soot particles. The engine injects additional diesel into the exhaust system leading to higher temperatures in the DPF. It is best to have the engine revs above 2000rpm while this process is underway. There is usually an amber light on your dash indicating the regeneration process is underway. We recommend you allow the process to finish before you stop. You may notice a burning smell (not often though) at the same time which is normal. Lots of slow, stop start driving with short distances can lead to a blocked DPF unit. If this happens your garage may be able to force a regeneration which is relatively inexpensive. You want to avoid having to replace the DPF, it’s not cheap.

In summary, the DPF is good for the environment, if you have a diesel engine you will have one, it needs to be looked after and the easiest way to do this is give your engine a bit of a workout from time to time.

**Facebook**

Just a reminder that we are posting things you may find interesting to our Facebook page, search for UCC Motorhomes to follow us.

**New Motorhomes**

After a couple of years of extremely limited supply of new motorhomes and caravans the supply chain has started to improve, and we are starting to receive new stock of Dethleffs Motorhomes and Caravans plus Sunlight Motorhomes. The New Fiat engine combined with the 9-speed automatic transmission is very, very nice to drive. They are well worth looking at if you are in the area.

Wishing you and your family enjoyable, warm and safe travels.

Kind regards

The Team @ UCC Motorhomes and Caravans

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