30 June 2023

Dear %custfullname%

We are starting to finally dry out in large parts of the country which is great news. Hopefully Tairawhiti gets a chance to dry out also. The better weather means it is a good opportunity to get out and see some more of the country while the parks are not too busy.

**Garage mounted Bike Racks**

We have been in discussions with one of our suppliers about sourcing a proper bike rack that is mounted in the garage of a motorhome so your expensive bikes can be securely stored out of sight. They have asked for an indication of interest in this type of system. There are a few variants available but a straightforward one will probably be priced at $400.00 plus installation which is a lot easier than a conventional bike rack. The rack will also fold up out of the way when it is not needed.

If this is something you may be interested in please reply to [service@uccmotorhomes.co.nz](mailto:service@uccmotorhomes.co.nz) expressing your interest and we will forward more detailed information.

**Cold drivers Feet**

This is a reminder that we have a 30mm diameter heater ducting that can be used to direct more heat to the driver’s feet in Fiat Ducato cabs. The vehicle was designed as a left hand drive so most of the heat is directed to where the driver is in this version. It is not altered for right hand drive models, so the passenger receives most of the heat in these models. It is a reasonably simple job to install the duct and have a more balanced spread of heat to the feet.

We can fit the ducting for you or supply a length for you to do it yourself (with instructions). Please contact the Service Team on 03 349 7747 option 2 or email [service@uccmotorhome.co.nz](mailto:service@uccmotorhome.co.nz).

**Magnetic Door Retainers**

A lot of motorhomes and caravans have a friction type of door retainer to keep your doors open. These are good in most situations, except when it gets windy. We have found an alternative magnetic door retainer that is considerably stronger and will fit in the same location as the existing retainer. We have trialed it and have found it to be very successful. This magnetic retainer is very similar in size to the half round type that is now common on various brands. We have some in stock at UCC now and are waiting for the importer to advise when they will have more available.

The price to supply and fit this is $88.80 inc GST per retainer.

**Humidity and ventilation**

The last 6 months have seen exceptional levels of humidity around the country. If you are not using your caravan or motorhome, it is very important to ensure that it is ventilated regularly to prevent the buildup of mould and mildew. The obvious things to do are to open cupboards, prop up squabs and mattresses etc. to ensure they are ventilated. One not so obvious thing to keep an eye on is your insect screens in the windows and roof vents. They can get spots appearing on them quite quickly in damp conditions, so we recommend keeping the insect screen closed to allow air flow around them.

**Fiat Airbag ECU faults**

You may see on various on-line forums discussions about Fiat Air Bag ECU failures. The part is manufactured for Fiat and a lot of other car manufacturers by a company called TRW. Most times the actual fault is data corruption within the unit. We have seen a range of theories why this may happen but the most common one we have found is to do with voltage issues. Motorhomes can be particularly susceptible to this when they spend a lot of time parked up not being used leading to voltage spikes or drops. Despite what you may see on-line the issue is not as prevalent as it seems plus the ECU can be repaired for a fraction of the cost of a new one.

Should you encounter this fault please contact our Service Team and they can provide the necessary advice to help you to get it repaired.

**Recent Service Questions**

**Truma Combi CP panel** (control panel for Truma Combi heater).

If you find that some icons have disappeared from the menu on the Truma CP panel you may be able to remedy this by doing a reset on the panel itself. You need to be plugged into mains power and then find the reset menu in the control panel Service Menu (spanner icon). Carry out the reset and allow the system to initialise again. If this has been successful, you will have all your menu icons back.

**Diesel Heaters**.

We have been asked why people recommend Diesel heater for use in cold climates. The 3 main reasons we have come up with are 1. They will continue to operate at very low temperatures when LPG heaters struggle (and sometimes won’t work at all if it is extremely cold), 2. They are cheaper to operate than an equivalent LPG heater, 3. You can leave the heater running while the vehicle is being driven rather than turning the heater off as you should do with an LPG heater.

**Website**

Please don’t forget that there is quite a lot of useful information on the UCC Motorhomes website, ranging from Service information to New and Used vehicles for sale.

Please remember that if you need help or advice for your motorhome or caravan, please do not hesitate to get in touch with one of our team.

Wishing you and your family enjoyable, warm and safe travels.

Kind regards

The Team @ UCC Motorhomes and Caravans

If you do not wish to receive these emails from UCC Motorhomes please reply to [service@uccmotorhomes.co.nz](mailto:service@uccmotorhomes.co.nz) with “unsubscribe” and your name in the subject line