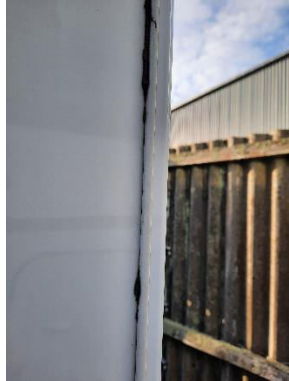


Dear %custfullname%

We have received some enquiries over the past while about the black sealant that can become visible on the side walls of your Dethleffs Motorhome so thought we should provide an explanation of what it is and why it sometimes appears.

Side wall of a Trend Motorhome showing sealant



Dethleffs use a Mastic Sealing tape as an adhesive and sealant on all their exterior joins. Mastic tapes have superior adhesion and sealing properties to a wide variety of substrates plus excellent UV and water resistance. The tape form is used in the Dethleffs factory to ensure that a sufficient amount of sealant is applied (a known thickness and width) rather using a chaulking gun and cartridge sealant where there is a risk of insufficient sealant being applied which can lead to problems with water leaks.

Mastic Tape



Mastic's do not set but stay flexible and pliable. This can result in the sealant "flowing" when it is under compression and then become visible as in the photo above.

Should this become unsightly it can be removed by carefully trimming away the excess with a plastic scraper. Don't use a metal tool which can scratch the paint work or cut the rubber trim under the aluminium trim. Any residual can then be carefully cleaned off with Mineral Turps. This job is best done on a cold day.

When you use any solvents on the motorhome you must be very careful not to allow any to come into contact with the plastic windows. The solvent will damage the plastic window.

Our recommendation is to leave the sealant visible unless you find it unsightly. From our manufacturing experience it is better to be able to see some sealant rather than remove any excess.

If you have questions please do not hesitate to contact us

Kind regards

Rob & the Team @ UCC Motorhomes and Caravans