Dear %custfullname%

## Winter has arrived

We are getting a few calls about LPG heater issues now that it is getting cold. One potential issue to be aware of is caused by the Universal LPG that is supplied in New Zealand. In summary, we are supplied a mix of 60% Propane and 40% Butane. When it gets cold Butane doesn't vaporise in the LPG bottle so the heater consumes the Propane. This becomes a problem when the bottle is close to empty and there is no Propane left, and it is cold. The butane cannot vaporize fast enough to provide sufficient LPG for the heater to run leading to heater faults. If this occurs you will have to change to a full bottle and when it is warm, change back to the near empty bottle to finish it. Refilling near empty LPG bottles in winter makes the problem worse.

## LPG pressure checks

Following on from the heater comments above. Having your LPG supply pressure checked along with leak tests and appliance checks on a regular basis will help prevent many issues that can occur with LPG appliances. The LPG regulator is adjustable so it can be set to the correct supply pressure for the installation, but this can change as a result of vibration caused by vehicle movement on roads etc. When it is cold the output pressure will be a bit lower than in warmer weather which combined with a Pressure regulator that is out of adjustment will lead to a range of problems with your LPG appliances. We check these things as part of our Annual Service and recommend it be done on an annual basis.

## Fiat cab carpet clips

After a long time waiting, we now have stock of clips to secure the black cab carpet in the front of Fiat Ducato motorhomes. Pricing is \$31.53 (plus shipping if required) for a set of 3. Our part number is D881135. Please let us know if you require any of these.



## **Bike racks**

There is a global shortage of Awnings, Bike racks etc. In some cases, we cannot get stock till the end of this year at the earliest. However, we have secured a very limited number of Fiamma 77E manual

lift bike racks that are rated for E-Bikes (60Kg). Please contact us if you are interested in having one of these bike racks installed on your motorhome.



Kind regards

Rob & the Team @ UCC Motorhomes and Caravans

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