

Dear %custfullname%

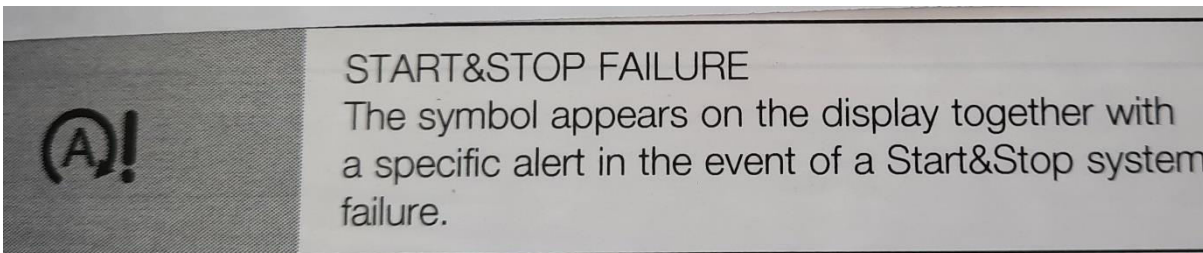
Safety Drain Valve

It thought it time to send a reminder of the Safety Drain Valve (I call it the Frost Protection Valve) located beside the water heater. It is activated when the temperature reaches 3° inside the motorhome. This happens when it is parked and not being used, and the first indication is a puddle under the motorhome or no water coming out the hot tap. The valve drains the hot water cylinder and most of the freshwater tank. The valve is reset by pressing the blue button on the side in, but the interior temperature needs to be above 6°. You then need to refill the hot water cylinder by activating the pump and turning a hot tap on. This will take a couple of minutes. You will also need to refill your freshwater tank at the same time. I would not worry about resetting the valve until I was planning to head away for a trip.



2020/2021 Fiat with 9 Speed Automatic transmission

Fiat have advised of an issue with the Auto Stop/Start system on some new model Fiats Ducatos. In some cases, a fault occurs that causes the Auto Stop/Start system to stop working. An orange warning symbol will appear in the bottom left of the multi-function display. If this happens, please contact your nearest Fiat Service Centre who will arrange for the repair. Please be aware that the replacement parts are in short supply (like most things in these Covid days) so it may not be able to be repaired immediately.



Motorhome stock

We are desperately short of motorhomes to sell and are looking to purchase (buy back) motorhomes. If you are thinking of selling your motorhome, please contact Sarah or Rob on 0800 222108 to discuss this.

Kind regards

Rob & the Team @ UCC Motorhomes and Caravans

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